

FINANCIAL ASSISTANCE PROGRAM




Memorial

Assistance When You Need It

When those who live in our communities need medical care, financial concerns should not prevent them from receiving treatment.

Memorial Hospital is committed to providing emergency and other medically necessary care by offering Financial Assistance to area residents that qualify.

All patients will be charged no more than amounts generally billed for any type of medical care.

Patients who do not have insurance or have limited insurance benefits and receive treatment at our facility may be eligible for financial assistance under our financial assistance policy. Financial hardship is evaluated on a case-by-case basis.

To receive this service, you must complete an application and verification process within 240 days of discharge.

Obtain a copy of our policy and application from our website at WeAreMemorial.com/accounts-insurance



**We look forward to serving you.
Please call our Financial
Counselors at 867-4118,
867-4128, or 800-844-0735
with any questions you have
after reading this brochure.**

Do I Qualify?

To complete an application for the Financial Assistance Program at Memorial Hospital for emergent hospital services (*does not include physician visits*), partner with our Financial Counselor to determine if you meet the following criteria:

1. Must be a citizen of the United States, a resident of Mississippi, and reside in the service area of the hospital. To verify your residency, you can provide one of the following: current driver's license, car tag registration, mortgage papers, lease or rental agreement, homestead exemption receipt, voter registration card, or utility bill in your name.
2. Have family incomes at or below federal poverty level as determined by the U. S. Department of Health and Human Services. You will need information to verify your income which may include any of the following:
 - a. A complete copy of your most recent Federal Income Tax Return, including W2's and or 1099 Form. For self-employed income, a schedule C must be included.
 - b. Bank Statement, ACH Deposit: Social Security, Disability, retirement, alimony, child support, or unemployment.
 - c. If separated, please provide a notarized letter.
 - d. If someone is helping with your expenses, such as food or rent, please have that person provide a letter of support.
 - e. Most recent month check stubs that includes year-to-date income.
 - f. Food Stamp benefit history.
 - g. Proof of any income including income from life insurance policies, annuities, financial aid income, Trust Account income, and income from rental property.

Where Do I Apply?

The Financial Counselor's office is located on the first floor near the main lobby. We will make every effort to begin the application process while you or your family member is in the hospital.

Please read this information carefully so that your application process will be handled in a quick and efficient manner. You can begin the application process by visiting or calling a Financial Counselor or go to WeAreMemorial.com/accounts-insurance.



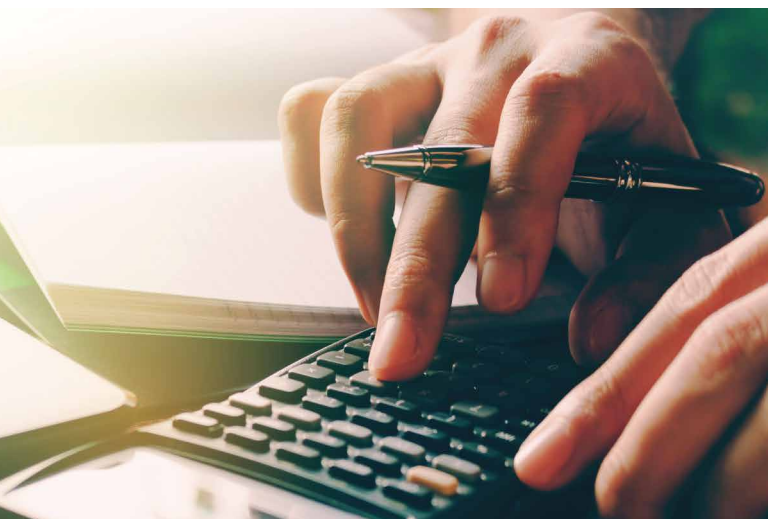
Verification Procedures

Upon receipt of a completed Financial Assistance application, a representative will review the information to determine if you qualify. We will contact you directly.

Should your application be incomplete, a representative will request the additional information. You will be provided 30 days from your application date to provide the necessary information. If the requested information is not received within that time period, your request will automatically be denied. Completed applications will be processed within 14 days of receipt.



Any intentional false statements provided on your application will be cause for denial of any assistance.





If you have questions about our application process, please call our Financial Services Office at (228) 867-4118 or (228) 867-4128.

Memorial

Building a Healthier Community

4500 Thirteenth St.
P.O. Box 1810
Gulfport, MS 39502-1810

www.WeAreMemorial.com